

DATE:	18/01/2023	EDITION:	1
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The activity that is considered compliant with the International Standards ISO 9001:2015 and ISO 14001:2015 is

Design, production, and marketing of coffee machines, grinders, and spare parts for the hospitality industry.

The Policy statement outlines the following key principles:

1. Commitment to comply with applicable requirements, including legal ones.
2. With a context analysis conducted and based on defined strategic lines, the company's objectives have been determined and disseminated at all levels of our structure.
3. Implement Quality and environmental management indicators to assess the performance of the company's processes, allowing us to understand and ensure the product's quality and the desired level by our customers, as well as ensuring the rational use of natural resources.
4. Manage processes that reduce environmental impact in our activity and proactively assess the environmental impact of new activities or services.
5. Promote the rational use of natural resources and a clear awareness of benefiting our environment, not only through our work but also by involving all our suppliers and clients.
6. Commitment to environmental protection, including pollution prevention, and sustainable resource use.
7. Develop continuous training programs aimed at improving the qualifications of our employees, thus involving all personnel in achieving all the objectives established in this document.
8. Commitment to continuous improvement of the management system implemented in the company.
9. Foster and create a motivating environment for all members of the company.

The board of the company makes this policy accessible and available to its customers, all its employees, suppliers, and stakeholders.

The Policy is kept up to date through periodic reviews, coinciding with system reviews by management, to consider changes in environmental conditions and received information. In this regard, management provides and will provide all the human, technical, and economic resources necessary to achieve the objectives and goals that are scheduled and periodically established.